



INDIAN NATIONAL SCIENCE ACADEMY
Bahadur Shah Zafar Marg, New Delhi - 110 002

Web copy

J M Gupta
AES(Admin)

No.AD/2009
the 31st August 2009

220

Sub. : Tender for Unified Thread Management (UTM)

Dear Sir/Madam,

Kindly refer to our letter of even no dated 4th August 2009. The date for receipt of Tender for supply and installation of Unified Thread Management (UTM) has been extended till 9th September 2009. You may now submit your Tender to the Executive Secretary, Indian National Science Academy, Bahadur Shah Zafar Marg, New Delhi-110002 **latest by 9th September 2009.**

The other terms and conditions shall remain the same.

Thanking you,

Yours faithfully,

(J M Gupta)

Technical Specification for Unified Threat Management

Hardware based UTM

Number of users - **250**

- Integrated Firewall
- Gateway Anti Virus & Anti Spyware
- Gateway Anti Spam Filtering
- Intrusion Detection
- Intrusion Prevention
- Content, Application and URL Filtering
- Bandwidth Management
- VPN support
- Network Security Monitoring
- Proxy Feature
- Customized Reporting Tools
- Log Monitoring Storage quota
- DHCP User Authentication
- Static and DHCP IP allocation
- Browser enabled management and Reporting
- User management and Group controls
- Easy Update management
- Monitoring and reporting capabilities
- High availability support with Fail safe option
- All the licenses for above software components should be provided for a period of 3 years with 24 * 7 support

Appliance Requirement

The proposed system should be capable of supporting:

- 2.8 Ghz processor or more
- 2 GB RAM
- 80 GB HDD or more
- 2 port interface

Currently INSA is having a server based Symantec Endpoint security with 62 Licenses at (individual) desktop level and definition updating subscription up to 2010

Optional Feature

- End point security at individual desktop level with 100 licenses with subscription for 3 years with 24 * 7 support.
- Possibility of integrating with Symantec end point security available at INSA for Future expansion

About INSA

The Indian National Science Academy was established in January 1935 with the object of promoting science in India and harnessing scientific knowledge for the cause of humanity and national welfare. The foundation of the Academy, earlier known as the National Institute of Sciences of India (NISI), was the outcome of joint endeavours of several organizations and individuals and the Indian Science Congress Association (ISCA) playing a leading role in this regard.

INSA as an organization is committed towards achieving the following objectives

Promotion of scientific knowledge in India including its practical application to problems of national welfare.

Coordination among Scientific Academies, Societies, Institutions, Government Scientific Departments and Services.

To act as a body of scientists of eminence for the promotion and safeguarding of the interests of scientists in India and to present internationally the scientific work done in the country.

To act through properly constituted National Committees, in which other learned academies and societies may be associated, for undertaking scientific work of national and international importance, which the Academy may be called upon to perform by the public and by the Government.

To publish such proceedings, journals, memoirs and other publications as may be found desirable.

To promote and maintain liaison between Science and Humanities.

To secure and manage funds and endowments for the promotion of Science.

To perform all other acts that may assist in, or be necessary for the fulfillment of the above-mentioned objectives of the Academy.

Present IT Infrastructure

Networking

LAN:

A switch-based network has been installed at INSA with Fiber Optic Cables between the buildings and UTP cables within the buildings.

Connectivity:

10/100 Mbps LAN connectivity

Internet through dedicated 1:1 RF link 1 Mbps

Servers

- P-IV loaded with IPCop , which acts as gateway/proxy server for the Internet.
- P-IV loaded with Window XP acting as Symantec Endpoint server for 62 Client machine
- P-IV Window XP machine is acting as Intranet server

Client Machine

Presently, there are about 65-70 machines and about 25-30 printers (Network Printer/Laser/DMP etc.), and other infrastructure Scanners, communication facilities installed & operational at various places. Computers are working in networking environment with windows operating system.

Messaging solutions

About 30-35 Email accounts are created & operational under INSA domain at NIC.

Functional Requirements for UTM

Sr. Item Specifications
No

1. Bandwidth Management
 - Based on IP, User, Group
 - Based on integrated Services & Application
 - Scheduling on Week days & on Time
 - Dynamic burstable Allocation
 - Multiple Link Support & Management
 - Bandwidth Sharing
 - Bandwidth Online Utilization Graphs & Reports
 - Guaranteed and burstable bandwidth per IP address and group of IP addresses and per User and group of Users
 - Traffic Discovery & Application Control

2. Gateway level Anti Virus
 - Based on Gateway Level
 - Based on Concurrent Connection to Internet
 - Scanning on HTTP, FTP, IMAP, SMTP & POP3
 - Detection should be relevant, continues & realtime
 - Detailed reporting
 - The Basic Virus Signature Database should comprise of the complete Wild List Signatures and variants as well as malware like phishing mails and spyware
 - System should have configurable policy options to select what traffic to scan for viruses

3. Gateway level Anti Spam & Intrusion Detection and Prevention (IDP)
 - Based on Gateway Level
 - Based on Concurrent Connection to Internet
 - Scanning on SMTP , IMAP & POP3
 - Detection should be relevant, continues & realtime
 - Detailed reporting
 - The system should minimally provide SPAM filtering base on: IP address Black/White list Real-time black hole List (RBL) or Open Relay Database List (ORDBL) servers Reverse DNS lookup Return email DNS check
 - Intrusion Detection and Prevention

4. DNS, Proxy & Firewall
 - Should have inbuilt DNS Services
 - Inbuilt Proxy Support
 - Bridge Mode Support (Network Transparency)
 - Transparent Reporting in Bridge Mode
 - DHCP Support
 - 2/3 Ports with DMZ Support for Firewall
 - Restriction based on IP & Ports
 - Firewall Throughput between 1500-2000 MbPS

5. Load Balancing & Gateway Failover
 - Multiple Link Support
 - Auto Balancing of Traffic on Multiple Links
 - Auto Fail-over from Failed Link to Live Link
 - Maintain continues Traffic Flow
 - Prevent Loss of Information
 - Reports & Graphs

6. Content Management with Online Web Categorization
- Based on URL & Keywords
 - Based on Online Website Screening & Categorization
 - Preloaded Websites & Categories
 - Should stop Pop-Ups & Tickers
 - Categorization & Managing various File Types
 - Should be able to Stop Internet Messaging (Yahoo, MSN, AOL etc)
 - Should be able to stop attachments over Chat application
 - Content Reporting
 - Provision for Configuring External Cache
 - Anti phishing
 - Anti malware
 - User specified update frequency for categories and restricted URLs
 - Time based policy based on weekdays/time/user/group for access, surfing etc
 - Integrated web filtering solution in the appliance, websites & its category information should be locally stored inside the appliance
 - Web Application Filter
7. Software License period
- All the licenses for software components should be provided for a period of 3 years with 24 * 7 support
8. Warranty
- Warranty 2 + 3years onsite Comprehensive AMC inclusive of all parts
 - Bugs & Patch fixing during Warranty
 - Free Upgrades for Version during Warranty
 - Telephonic/Fax/Email & Chat Support during Business Hours
 - Support Escalation & Contact Details
 - Version release note through email / letter
9. Support Level
- Support Engineer should be available for support visits
 - Office of the Support Engineers should be available in Delhi for support visits
 - Should have offices in Delhi or NCR Region
 - Secured Online remote Support should be available
 - Telephone, Fax & Email Support should be available
 - The vendor agrees for Confidentiality of the data/login/password/ other details/mail/ etc., to be taken care by proper control of remote as well as onsite support team, hackers/ vendors etc
 - Six visits to INSA per year is mandatory
10. Reporting Solutions
- The system should have integrated reporting solution running on the same appliance. The reports should be accessible through HTTP or HTTPS
 - The system should provide user based, group based and IP address based reports for traffic discovery, Gateway level Anti Virus & Anti Spam, Intrusion detection and prevention, Web Content Filter and Web mail.
 - The proposed system should provide reports in HTML, Graphical and CSV format
 - The proposed system should provide bandwidth usage per zone and should help in capacity planning
 - System should be capable of storing all the reports on the appliance and no separate software/device should be needed for the same.
 - Online Reports for Users & Links
 - MIS Reporting & Trend Analysis
 - The system should have configurable options to send the reports on mail to designated email addresses
 - The system should be able to provide connection wise reports for user, application, source and destination IP address and source and destination port and protocol

- 11. Administrative Tools
 - Access Control based on Source, Destination IP & Port • GUI Based Interface for Management • Console for Configuration • Administrative, Manager & Operative Level Security • Web Based Remote Access Facility • System Diagnosis – Cache, CPU, Memory, LAN, etc Utilization • View Network Connectivity & Services – DNS, Ping, Gateway, etc • User Authentication with Windows NTLM Based • User Data & Policies – Export & Import Facility • Message Broadcasting to User / Group • Easy Update Management • Use Management and Group control • Static & DHCP IP allocation • DHCP user authentication • Network Security monitoring • DHCP Reporting • User Policy Management
- 12. Comprehensive AMC support
 - Cost involved for Comprehensive AMC support for 36 months (yearly price) after warranty period
- 13. Certification
 - ISO 9001:2000 OR CEI-CMM level Certified product • ISO 9001:2000 OR CEI-CMM level Certified Company • Security certificate like ICSA or other for product.

Terms & Conditions

General Terms and Conditions

- 1 The tender will be rejected if it is not found according to specification
- 2 The quality of the item should be stated along with the relevant literatures etc. with the tender
- 3 The insurance charges, if any will not be paid by the purchaser, similarly packing, freight, forwarding etc. shall not be paid extra by the purchaser, it will be the responsibility of the supplier.
- 4 A guarantee/ warranty for 24 months plus 36 months of Comprehensive AMC , as the case may be for satisfactory working of the item should invariably be given in the bid. The provision of free servicing of the item if any and period therefore may also be specified in the bid
- 5 While quoting the rates, brand name with catalogue etc. and letter of authority from the principal manufacturer should be attached with the Technical Bid.
- 6 All correspondence may be made to Executive Secretary, Indian National Science Academy, Bahadur Shah Zafar Marg, New Delhi -110 001
- 7 In case you are ready to supply on any other condition apart from the above the same may be specifically mentioned in the quotation for consideration of the Competent Authority of INSA. However, once the conditions are settled and the supply order is placed you will be bound to supply to INSA.
- 8 Order Quantity may vary as per the actual requirement from time to time.
- 9 An agreement contract may be signed by INSA with the successful vendor
- 10 Copy of valid Income Tax clearance certificate may be attached.
- 11 Name of the organization where such projects have already been implemented. Certificates from earlier clients for successful implementation and contact information to be provided.
- 12 Depending on the response from the vendor the general/technical requirement may be relaxed at the discretion of INSA

Prerequisites:

1. Prerequisites of the companies for bidding, technical specifications of the software and terms and conditions are as given below:

2. Company should be ISO 9001-2000 or CEI-CMM Level Certified Product or Company
3. Solution should support DHCP, Wifi & Roaming Users
4. Solution should have Single-Sign-On (SSO) Support for Authentication
5. Company should have regional presence for sales & support
6. Installation base of 10 Educational/Academic/Govt. Institutions/organizations in India by OEM or Vendor
7. The warranty for the product has to be provided by the OEM (Submit the certificate from the OEM in this regard)

Basis of Evaluation

- 1 Evaluation Criteria includes the warranty period and 3 years Comprehensive AMC cost
- 2 Additional server (Hardware) or software cost may also be included in the product cost
- 3 INSA will shortlist the technically qualifying vendors and the commercial offers of only these vendors will be opened. After opening commercial offers of the shortlisted Tenderers, should there be discrepancy between words and figures, the amount indicated in words will prevail.
- 4 INSA reserves the right to relax any of the terms and conditions of the tender

Earnest Money Deposit (EMD)

- 1 10% of the cost of the equipment to be deposited by the concerned firm as **Earnest Money Deposit (EMD)** with the Technical bid during the submission of the bid in the form of Bank draft from any Nationalized Bank in favour of Indian National Science Academy payable at New Delhi.
- 2 Bid not accompanied with prescribed earnest money deposit will be rejected
- 3 The EMD of the unsuccessful vendors shall be refunded after final acceptance of the tender and within reasonable time after opening of the tender. The EMD will carry no interest.
- 4 After the deposition of Performance Guarantee Money the EMD of the successful Vendor will be refunded
- 5 The EMD will be forfeited if the vendor withdraws his offer or any clause of his offer/tender, if such withdrawal adversely affects the interest of INSA.
- 6 The EMD of the successful Vendor shall also be forfeited if the vendor fails to deposit the Performance Guarantee when required to do so within specified period.

Performance Guarantee

- 1 10 % of the cost of the equipment to be deposited as **Performance Guarantee** by the qualified firm in the form of Bank Guarantee issued by any Nationalized Bank. For period of full warranty period from the date of successful installation and subject to satisfactory working report from the Informatics Center.
- 2 The performance Guarantee will not carry any interest
- 3 Performance guarantee will be forfeited for unsatisfactory service and non-compliance of any clause of the contract.

Price Validity, Scope and Payment Schedule

- 1 Sales Tax/ Surcharge if any would be paid only in case vendor is registered under sales tax act.
- 2 The VAT and other taxes, if any may be indicated separately.
- 3 Prices quoted should be inclusive of all taxes and duties applicable.
- 4 40% payment on receiving the product
40% payment after installation and successful testing
20 % payment after meeting the following parameters
 - Final fine-tuning and integrating with INSA IT infrastructure and certification form INSA Informatics Center
 - Signing of Agreement
 - Deposit of 10% performance guarantee
- 5 The offer should hold good for a period of 180 days from the closing date of the tender. Any offer falling short of the validity period is liable for rejection.
- 6 INSA is exempted from Import duty. This benefit to be transferred to INSA if applicable.
- 7 Mode of payment: Indian Currency

Depositing the Tender

- 1 Separate Technical and Commercial bids along with brand name with catalogue and client list with contact person, address, telephone etc in a duly sealed and superscribed “ **Tender for supply and installation of Unified Threat Management (UTM) -Technical Bid** ” and “ **Tender for supply and installation of Unified Threat Management (UTM) -Commercial Bid** ” should reach to the office of the Executive Secretary, Indian National Science Academy, Bahadur Shah Zafar Marg, New Delhi -110 001 on or before 21 Aug 2009 positively. Unsealed or incomplete bid will not be accepted.

- 2 Bid must be received by the purchaser at the address specified above no later than the date specified in Tender document. In the event of the specified date for the submission of bids being declared **holiday** for the purchaser, the bids will be received on the next working day or if there is a sudden **Strike** or **Bundh** or holiday the bid will be received on next second day.

Delivery and Installation period

- 1 Delivery: **3 weeks** from the date of issue of the letter of intent. Installation and operationalisation : **2 weeks** from the date of delivery

Termination for Insolvency

- 1 The INSA reserves the right to accept or reject any or all tenders or to terminate the whole process without giving any notice at any time and is not always bound to accept the lowest bid
- 2 The date of delivery should be strictly adhered to; otherwise the supply order is liable to be cancelled.

Disputes and Arbitration

- 1 All the disputes shall be settled at New Delhi jurisdictions only.

Force Majeure Clause

- 1 If at any time, during the continuance of this Contract, the performance in whole or in part by either party of any obligation under this Contract be prevented or delayed by reason of :
 - any war or hostility
 - acts of public enemy, civil commotion, sabotage, explosions
 - effects of flood, epidemics, quarantine restrictions, freight embargoes
 - general strikes, bandhs
 - acts of God
- 2 Hereinafter referred to as **EVENT**, neither party shall, by reason of such **EVENT**, be entitled to terminate this Contract, nor shall any party have any claim to the damages against the other in respect of such non-performance or delay in performance, provided that **notice** of happening, of any such **EVENT** is given by either party to the other **within 7 (seven) days** from the date of occurrence of the **EVENT**.
- 3 If a Force Majeure **EVENT** occurs, the firm shall promptly notify INSA in writing of such conditions and the cause thereof. Unless otherwise directed by the firm in writing, the firm shall continue to perform its obligations under the contract as far as reasonably practicable and shall seek all reasonable alternative means for performance not prevented by the Force Majeure **EVENT**.
- 4 Expected Work and deliveries under this Contract shall resume as soon as practicable

after such **EVENT** comes to an end or ceases to exist. The decision of INSA as to whether the situation has become normal or not, shall be final and conclusive.

- 5 If the performance in whole or part of any obligation under this Contract is prevented or delayed by reason of any such **EVENT** for a **period exceeding 60 (sixty) days** , either party may, at his/their option, terminate this Contract.

Warranty

- 1 Warranty shall include free maintenance of the whole software /hardware/ accessories, upgrades during the period of warranty. The bugs, if any shall be attended to on immediate basis but in no case any defect should prolong for more than 24 hours. The comprehensive warranty shall be for a minimum period of 24 months from the date of acceptance of the software by INSA.
- 2 The bidder shall assure to supply the service and upgrades after warranty is over for maintenance of the software supplied if and when required initially for a period of 3 years, likely to be extended upto 5 years. The rates for the software licenses 4th & 5th year may also be quoted.
- 3 ALL the deliverable shall carry a warranty for 24 months from date of installation with all necessary requisite licenses for INSA for all modules and related services for hardware and software during the warranty period.

Comprehensive AMC

- 1 Three year, post warranty, on site Comprehensive AMC inclusive of parts etc, and all other support provided during warranty.

Maintenance Service

- 1 Supplier shall provide support services for the Equipments to provide satisfactory through put in the network.
- 2 Supplier shall ensure to keep the system operating for 24 x 7 days at INSA. The Supplier personnel contacts, telephone numbers, and other procedures of fault reports like call escalation processes, databases with historical information will be made available by the Supplier's to the INSA within 15 (fifteen) days of the signing of this Agreement.
- 3 Supplier shall do the configuration and implementation of the policies on device as described by INSA.
- 4 Supplier will provide the services to INSA for 5 years for hardware fault repair/ replacement. Updates and patches for base software. Original manufacturer (OEM) should ensure the continuous supply & support for the said period.

- 5 Supplier will provide Anti Virus, Anti Spam, IDP, Web and application filter, Cache Management, Firewall, Network management, VPN, engine software and database update services for a period of 5 years.

Corrective Maintenance

- 1 The faults if any, reported to Supplier's will be checked immediately and resolved initially through telephonically and in case problem remains unresolved, then technical expert will visit site to resolve and close the problem.
- 2 Replacement of any faulty unit on site to be undertaken either through Supplier's service engineers.
- 3 The Supplier personnel should respond within 4 working hours, after logging in of call and rectify the fault within 8 hours. . In case the equipment is to be replaced, the total time allowed will be 7 days for implementing the new Equipment notwithstanding that the Network is up and running within 48 hours by deploying standby equipment before taking any equipment for replacement.
- 4 Supplier should ensure availability of adequate spare parts during warranty as well as Comprehensive AMC period for emergency continuous working purpose.

Services Availability

Network up Time:

The Supplier shall ensure smooth functioning of device located at INSA site 24 x 7 x 365 basis.

Training

Vendor will provide complete product training for all the hardware and software free of cost to INSA after the proper installation and commission of the system before handing over the system. In case of requirement, the training may extend after handing over the system.

Compensation against Non-Performance

- 1 In case the service is continuously unavailable beyond one hour, for any reasons, whether under Control of the Supplier or beyond, the Supplier shall extend the period of service by one day for every hour of down time
- 2 The down time shall start from the time of observance of the service non-availability by INSA and end at the time of restoration of the services by the Supplier, to the satisfaction of the INSA. The delay due to non response of the Supplier, in registering the service call and subsequent issuance of service call docket number shall have no bearing on Total Service Down time.

Format for Detailed Compliance statement for UTM

Sr. No	Item Specifications	Compliance	Yes/No	Deviation/Remarks
1.	Bandwidth Management	<ul style="list-style-type: none"> • Based on IP, User, Group • Based on integrated Services & Application • Scheduling on Week days & on Time • Dynamic burstable Allocation • Multiple Link Support & Management • Bandwidth Sharing • Bandwidth Online Utilization Graphs & Reports • Guaranteed and burstable bandwidth per IP address and group of IP addresses and per User and group of Users • Traffic Discovery & Application Control 		
2.	Gateway level Anti Virus	<ul style="list-style-type: none"> • Based on Gateway Level • Based on Concurrent Connection to Internet • Scanning on HTTP, FTP, IMAP, SMTP & POP3 • Detection should be relevant, continues & realtime • Detailed reporting • The Basic Virus Signature Database should comprise of the complete Wild List Signatures and variants as well as malware like phishing mails and spyware • System should have configurable policy options to select what traffic to scan for viruses 		
3.	Gateway level Anti Spam & Intrusion Detection and Prevention (IDP)	<ul style="list-style-type: none"> • Based on Gateway Level • Based on Concurrent Connection to Internet • Scanning on SMTP , IMAP & POP3 • Detection should be relevant, continues & realtime • Detailed reporting • The system should minimally provide SPAM filtering base on: IP address Black/White list Real-time black hole List (RBL) or Open Relay Database List (ORDBL) servers Reverse DNS lookup Return email DNS check • Intrusion Detection and Prevention 		
4.	DNS, Proxy & Firewall	<ul style="list-style-type: none"> • Should have inbuilt DNS Services • Inbuilt Proxy Support • Bridge Mode Support (Network Transparency) • Transparent Reporting in Bridge Mode • DHCP Support • 2/3 Ports with DMZ Support for Firewall • Restriction based on IP & Ports • Firewall Throughput between 1500-2000 MbPS 		

5. Load Balancing & Gateway Failover
 - Multiple Link Support • Auto Balancing of Traffic on Multiple Links • Auto Fail-over from Failed Link to Live Link • Maintain continues Traffic Flow • Prevent Loss of Information • Reports & Graphs
6. Content Management with Online Web Categorization
 - Based on URL & Keywords • Based on Online Website Screening & Categorization
 - Preloaded Websites & Categories • Should stop Pop-Ups & Tickers • Categorization & Managing various File Types • Should be able to Stop Internet Messaging (Yahoo, MSN, AOL etc) • Should be able to stop attachments over Chat application • Content Reporting • Provision for Configuring External Cache • Anti phishing • Anti malware • User specified update frequency for categories and restricted URLs
 - Time based policy based on weekdays/time/user/group for access, surfing etc • Integrated web filtering solution in the appliance, websites & its category information should be locally stored inside the appliance • Web Application Filter
7. Software License period
 - All the licenses for above software components should be provided for a period of 3 years with 24 * 7 support
8. Warranty
 - Warranty 2 year and 3years onsite
 - Comprehensive AMC inclusive of all parts • Bugs & Patch fixes during Warranty • Free Upgrades for Version during Warranty • Telephonic/Fax/Email & Chat Support during Business Hours • Support Escalation & Contact Details • Version release Note thru email / letter
9. Support Level
 - Support Engineer should be available for support visits • Office of the Support Engineers should be available in Delhi for support visits • Should have offices in Delhi or NCR Region • Secured Online remote Support should be available • Telephone, Fax & Email Support should be available • The vendor agrees for Confidentiality of the data/login/password/ other details/mail/ etc., to be taken care by proper control of remote as well as onsite support team, hackers/ vendors etc • Six visits of support engineers at INSA premises per year is mandatory

10. Reporting Solutions
- The system should have integrated reporting solution running on the same appliance. The reports should be accessible through HTTP or HTTPS
 - The system should provide user based, group based and IP address based reports for traffic discovery, Gateway level Anti Virus & Anti Spam, Intrusion detection and prevention, Web Content Filter and Web mail.
 - The proposed system should provide reports in HTML, Graphical and CSV format
 - The proposed system should provide bandwidth usage per zone and should help in capacity planning
 - System should be capable of storing all the reports on the appliance and no separate software/device should be needed for the same.
 - Online Reports for Users & Links
 - MIS Reporting & Trend Analysis
 - The system should have configurable options to send the reports on mail to designated email addresses
 - The system should be able to provide connection wise reports for user, application, source and destination IP address and source and destination port and protocol
11. Administrative Tools
- Access Control based on Source, Destination IP & Port
 - GUI Based Interface for Management
 - Console for Configuration
 - Administrative, Manager & Operative Level Security
 - Web Based Remote Access Facility
 - System Diagnosis – Cache, CPU, Memory, LAN, etc Utilization
 - View Network Connectivity & Services – DNS, Ping, Gateway, etc
 - User Authentication with Windows NTLM Based
 - User Data & Policies – Export & Import Facility
 - Message Broadcasting to User / Group
 - Easy Update Management
 - User Management and Group control
 - Static & DHCP IP allocation
 - DHCP user authentication
 - Network Security monitoring
 - DHCP Reporting
 - User Policy Management
12. Comprehensive AMC support
- Cost involved for Comprehensive AMC support for 3 years (yearly price) after warranty period

13. Certification • ISO 9001:2000 OR CEI-CMM level
Certified product • ISO 9001:2000 OR CEI-CMM level Certified Company • Security certificate like ICSA or other for product.

Signature with Name

Date:

Name of the Vendor:

Seal of the Vendor:

Place:

Statement (COMMERCIAL): Continued from Compliance Statement (Technical)

Sr. No.	GENERAL TERMS AND CONDITIONS	Compliance (Yes/No)	Remarks, If Any
1	Valid EMD submitted		
2	Whether Original System Manufacturer's latest authorization letter on their letterhead attached		
3	Make / Model No. for all the quoted items mentioned and technical brochures / catalogs attached		
4	Whether the rates quoted		
5	After sales service/maintenance facilities available in Delhi/ NCR for past three years. (Documents attached)		
6	Whether Validity of quote is 180 days or more		
7	Documentary evidence attached as per para 6 under prerequisites in terms and conditions which reads " Installation base of 15+ Educational Institutes in India, out of which in 5+ Universities in India"		
8	List of reputed customers attached		
9	Quantity of similar servers sold in the last one year. (Documents attached)		
10	Latest copy of Income Tax return (summary) details with PAN attached		
11	Copy of Registration of firm with CST / GST Nos. attached		
12	Agree for Delivery within 3 weeks on receipt of Purchase Order		
13	Payment terms acceptable		
14	Comprehensive onsite Warranty and Comprehensive AMC support at INSA, New Delhi acceptable		
15	Any other specific terms by the vendor		

Signature with Name

Date:

Name of the Vendor:

Seal of the Vendor:

Place: